

Support Resources

Latest version always at: <https://bayes.org.uk>

Purpose: Immediate, universal-access support routes for readers affected by the dataset and materials associated with the Extortion 17 shutdown. Entries are limited to organisations with no complex eligibility criteria; each can onward-refer to specialist community organisations where appropriate.

Content Note: If the dataset/materials raise difficult feelings, the organisations below are available to you now. You do not need to be in crisis, and you do not need to be next of kin.

Scope Note: No equivalent universal-access service is known to the author for families of the Afghan personnel lost in this incident (noting that for those in the UK, the Samaritans are available to provide support if interpretation services are available). This is recorded as a limitation of this section, not an omission of intent.

Validation Policy: All contact details are re-validated against each organisation's live pages on the anniversary sweep cadence.

Organisations

TAPS — Tragedy Assistance Program for Survivors

Description: US national organisation providing comfort, care and resources to all those grieving the death of a military or veteran loved one. Services include a 24/7 peer-staffed helpline, grief counselling connections, peer support network, and Survivor Care Team casework assistance with benefits, records and onward referral to specialist community organisations. All services free of charge.

Eligibility: Open to anyone grieving the death of a person who served in the US armed forces — regardless of relationship to the deceased (family, extended family, battle buddies, friends), cause of death, duty status at time of death, or time elapsed since loss.

Availability & Cost: US | 24/7 | Free of Charge

Contact Method	Details	Notes
Phone	800-959-8277	800-959-TAPS. Toll-free within the US. From outside the US: +1-202-588-8277.
Email	info@taps.org	Non-urgent, general queries, access to resources, signposting.
Website	https://www.taps.org/	N/A

Last Validated: 2026-07-12 (via charity navigator; taps.org helpline, FAQ and services pages)

Veterans Crisis Line

Description: US Department of Veterans Affairs crisis service staffed by qualified responders trained in crisis intervention and military culture. Provides immediate support by phone, text and online chat, with onward connection to local resources including VA suicide prevention.

Eligibility: Veterans, service members (including National Guard and Reserve), and their family and friends. No enrolment in VA benefits or health care required.

Availability & Cost: US | 24/7 | Free of Charge

Contact Method	Details	Notes
Phone	988, then press 1	US only. The original number, 1-800-273-8255 then press 1, remains active. TTY users: dial 711 then 988. From overseas: request a call-back via online chat at no charge. Overseas numbers listed on the website (scroll to bottom of page).
Chat	https://www.veteranscrisisline.net/get-help-now/chat/	N/A
Text	838255	N/A
Website	https://www.veteranscrisisline.net/	N/A

Last Validated: 2026-07-12 (via veteranscrisisline.net, Military OneSource)

Samaritans

Description: UK and Ireland listening service staffed by trained volunteers, available to anyone struggling to cope, whatever they are going through. Non-judgemental emotional support; not advice-giving. Can signpost to specialist organisations for specific issues including bereavement. Some branches offer face-to-face visits.

Eligibility: Anyone, of any age, in the UK or Ireland. You do not need to be suicidal or in crisis to call.

Availability & Cost: UK/IE | 24/7 | Free of Charge

Contact Method	Details	Notes
Phone	116 123	Free from any UK or Ireland phone, including mobiles without credit. Number does not appear on phone bills. Welsh Language Line: 0808 164 0123 (19:00-23:00 daily).
Website	https://www.samaritans.org/	N/A

Last Validated: 2026-07-12 (via charity commission entry; samaritans.org contact and phone pages)